

BUSINESS OFFICE

PO-BX 4007, WHITTIER, CA 90607-4007

ACCOUNT NUMBER PAGE
823-8800 3

SERIAL CODE

DIVISION CODE

DATE

2L172968

72693

OCT 01, 1993

SEE REVERSE SIDE FOR GENERAL EXPLANATIONS

JONES, ROBT. D

BILLING SUMMARY

BALANCE AND/OR ADJUSTMENTS TO PREVIOUS BILLING	.00
MONTHLY SERVICE	17.00
INSIDE WIRE MAINTENANCE CONTRACT	.95
ZONE UNIT CHARGES	3.63
LONG DISTANCE - GTE	25.78
LONG DISTANCE - AT&T	20.89
MANDATED CHARGES	
INTERSTATE SUBSCRIBER LINE CHARGE*	3.50
GTE COMMUNICATIONS DEVICES FUND FOR DEAF AND DISABLED	.10
FUNDING TO SUPPORT THE PUBLIC UTILITIES COMMISSION	.08
AT&T UNIVERSAL LIFELINE TELEPHONE SERVICE SURCHARGE	1.24
AT&T COMMUNICATIONS DEVICES FUND FOR DEAF AND DISABLED	.04
UNIVERSAL LIFELINE TELEPHONE SERVICE SURCHARGE	1.53
TEMPORARY SURCHARGE AS ALLOWED BY PUBLIC UTILITIES COMMISSION	4.14
TAXES	
FEDERAL EXCISE TAX	2.34
911 STATE TAX	.54
CITY TAX	7.79

TOTAL CURRENT MONTH 89.55

TOTAL AMOUNT DUE 89.55

1.5 PERCENT LATE PAYMENT CHARGE APPLIES

OCT 26, 1993.

FOR QUESTIONS ABOUT YOUR GTE TELEPHONE BILL CALL.....	1 800 483-3000
CUSTOMER ID	890809
TO CHANGE, ADD OR DISCONNECT YOUR	
GTE TELEPHONE SERVICE CALL.....	1 800 483-4000
FOR REPAIR SERVICE.....	CALL 611
ASISTENCIA EN ESPAÑOL - ORDENES, COBROS O SERVICIO	
DE REPARACION LLAME AL.....	1 800 483-7724

*SET BY THE FEDERAL COMMUNICATIONS COMMISSION.

ALL CHARGES DUE ARE INCLUDED ON THIS PAGE. PLEASE DO NOT REMIT CARRIER TOTALS SEPARATELY.

YOUR 1+ LONG DISTANCE SERVICE IS PROVIDED BY: AT&T COMMUNICATIONS

FCC ALLOWS INTERSTATE TELECOMMUNICATIONS COMPANIES TO OBTAIN NAME, ADDRESS FROM GTE FOR BILLING

ON JUNE 9, 1993 THE FEDERAL COMMUNICATIONS COMMISSION (FCC) IMPOSED NEW REQUIREMENTS ON LOCAL TELEPHONE COMPANIES. EFFECTIVE OCTOBER 24, GTE CUSTOMERS WITH LISTED OR PUBLISHED TELEPHONE NUMBERS WHO ACCEPT A COLLECT CALL, USE A GTE CALLING CARD OR BILL A LONG-DISTANCE CALL TO A THIRD TELEPHONE NUMBER MAY RECEIVE A BILL DIRECTLY FROM AN INTERSTATE TELECOMMUNICATIONS COMPANY RATHER THAN FROM GTE. THE NEW FEDERAL REGULATIONS REQUIRE GTE TO GIVE A CUSTOMER'S BILLING NAME AND ADDRESS TO THE TELECOMMUNICATIONS COMPANY HANDLING THE CALL IF THAT COMPANY CHOOSES TO BILL CUSTOMERS DIRECTLY RATHER THAN USE THE BILLING SERVICES OF GTE AND OTHER LOCAL TELEPHONE COMPANIES.

DIFFERENT REGULATIONS APPLICABLE TO GTE CUSTOMERS WITH UNLISTED OR UNPUBLISHED TELEPHONE NUMBERS ARE BEING FINALIZED BY THE FCC. ADDITIONAL INFORMATION WILL BE PROVIDED TO THOSE CUSTOMERS AT A FUTURE DATE.

GENERAL EXPLANATIONS

BILLS ARE DUE AND PAYABLE UPON PRESENTATION

CURRENT BILL If the amount of the bill for telephone service is not paid within fifteen days from the date of presentation, service may be discontinued.

PREVIOUS BILL If an amount for telephone service from a previous bill has not been paid, service is subject to discontinuance prior to the date referred to above.

RECONNECT CHARGE If your telephone service is discontinued, in addition to the delinquent amount, a reconnection charge (per line) will apply. Both charges must be paid before service will be reconnected.

LATE PAYMENT CHARGE A late payment charge of 1.5% will be applied to your bill on an unpaid balance of \$20.00 or more if payment is not received at the Utility or one of its payment agents by the late payment date printed on your bill. The late payment date will not be less than 22 days from the postmark date on your billing envelope. Neither the billing nor payment of late charges relieves you of the obligation to pay all charges prior to the due date of the bill. For additional information regarding the late payment charge and all other billing procedures you may call the number shown on the Summary Page "For Questions About Your GTE Telephone Bill". Written requests can be mailed to the address shown on the top portion of this bill under "Business Office".

RETURNED CHECK CHARGE A charge will apply for each check returned unpaid for any reason and your service may be disconnected without notice.

DIRECTORY ADVERTISING The amount of the bill may include charges for directory advertising. Advertising in future directories may be denied if current directory advertising charges are not paid. Disconnection will be made for delinquent telephone service charges, excluding directory advertising.

CALLING CARDS To report lost/stolen GTE Calling Cards, contact your local GTE Business Office at the number listed on the Summary Page of this bill under "To Change, Add or Disconnect Your GTE Telephone Service Call".

CALL TYPE - Abbreviation and Description

CBD - Person Call Back Day	MSR - Messenger	SCD - Station Collect Day
CBE - Person Call Back Evening	PCD - Person Collect Day	SCE - Station Collect Evening
CBN - Person Call Back Night	PCE - Person Collect Evening	SCN - Station Collect Night
CC - Calling Card	PCN - Person Collect Night	SD - Station Day
DD - Dial Day	PD - Person Day	SE - Station Evening
DE - Dial Evening	PE - Person Evening	SN - Station Night
DN - Dial Night	PN - Person Night	T - Telegram

MIN - Minutes (length of each call)

The Information pages of your phone book contain rates and their associated discount periods for Zone calling and Toll messages.

FEDERAL EXCISE TAX Tax is applicable to monthly service rate, toll and zone calling charges reflected on this bill.

IF YOU QUESTION THIS BILL Please call your GTE Customer Representative at the billing inquiry number shown on the lower portion of your bill (Summary Page). If you are not satisfied after receiving an explanation, please ask to speak to a supervisor who will further investigate your request. If you still disagree, you first must pay the undisputed amount to GTE by the due date indicated on the bill. You must deposit the disputed amount with the Public Utilities Commission, State of California, State Office Building, 107 South Broadway, Los Angeles 90012 or State Building, 505 Van Ness Ave., San Francisco 94102 to avoid disconnection of service. Make remittance payable to the Public Utilities Commission, State of California, and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the disputed amount and make disbursement in accordance with its findings.

FEDERAL COMMUNICATIONS COMMISSION (FCC) If you question charges imposed by the FCC, correspondence may be directed to: Informal Complaints and Public Inquiries Branch, Enforcement Division, Common Carriers Bureau, Federal Communications Commission, Washington D.C. 20554. You may call the FCC directly at 1-202-632-7553, however, a long distance charge will appear on your bill.



BUSINESS OFFICE

PO-BX 4007, WHITTIER, CA 90607-4007

(310)

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